



Doctors Under Pressure

Annual Forum 12 Sept 2013

Dr Andrew Miller

The member organisations of the MIIAA provide medical indemnity services to over 70% of Australia's medical practitioners.

Factors

- AHPRA
- Disability Care
- CPD and Revalidation
- Compliance industry
- PCEHR
- Medicare Audits
- Complaints
- ACQSHC
- Coronial inquiries
- Employer procedures,
- increasing checklists and paperwork
- Disruptive physician programs
- Caps on self education tax deduction
- Practice and employee issues



A scenario

- Dr Miller, a 50yo GP, has today received a letter from AHPRA asking him to respond to a report that has been made about him by his employer, a corporate practice owner.
- The employer has alleged that he has placed the public at risk of harm by departing from accepted practice standards by not taking comprehensive notes of all consultations.
- He has been embroiled in a contractual dispute with his employer who purchased the practice from him 18 months prior. Certain performance targets have apparently not been met in regards to billing so the corporate is not paying him the instalments of the purchase he believes are due.
- He currently has another matter before the state Health Complaints Commission which is a complaint from a patient that he was late and ill mannered and perfunctory in his consultation.



Medicolegal Advisor

- what is the your experience of these matters in terms of how the affect doctors?
- how user friendly is the process with AHPRA? How could this be improved?
- does the MII help with the industrial issues? what should MIIs and doctors be wary of?
- how expensive will it be?



GP

- what is the cumulative effect of bureaucratic and regulatory burden on the profession as someone who works in the coalface?
- can you describe the specific challenges facing GPs?
- how are the PCEHR and other initiatives affecting you?
- what is your personal experience of the stress of running a practice?



Psychiatrist

- what is your professional psychiatric experience of the challenges facing doctors who experience mental illness?
- what type of problems do they present with and what are the treatments and outcomes? How does it affect their practice?
- is the suicide rate among doctors and other professionals increasing or stable and what can be done about self harm?
- what is the interaction in these issues with their families?
- should medical insurers get involved with helping with non professional issues eg divorce?



Lawyer

- what has been your experience with how doctors cope with being investigated and or sued?
- does their stress response affect the conduct of the cases?
- as a lawyer, subject to your own regulations, what is your view of the bureaucracy that surrounds medicine?
- is there any common thread to the type of issues you are seeing and the type of doctors (personality, specialty etc) that are involved?



All

- what specific advice do you have for doctors and their insurers?
- how would you change policy settings of you could?



Questions

- www.PIAA2014.com
- AMSTERDAM



Thanks

- Avant
- MDA National

- Speakers
- Delegates

- Organisers – Claire Leonard

