

Speaking of listening...


COMMUNITY NEEDS, EXPECTATIONS, AND THE MEDICAL
WORKFORCE

Jen Morris (@JenWords)
Healthcare researcher and patient advocate

*“I no longer accept that I can find out more
about the quality of the hospital café, than the
surgeon operating on my daughter’s brain
upstairs”*

– Mother of paediatric patient

Health Practitioner: Dr Nikki Jay Whelan	
Personal Details	
Sex:	Female
Spoken languages (in addition to English):	
Qualifications:	<ul style="list-style-type: none"> • MBBS, 1984 • FRANZCOG • MB BS QLD, 1984
Principal Place of Practice	
Suburb:	Auchenflower
State:	QLD
Postcode:	4066
Country:	Australia
Registration Details	
Profession:	Medical Practitioner
Registration number:	MED0001137179
Date of first Registration:	21/01/1988
View definition of 'Date of first Registration'	
Registration status:	Registered
Registration expiry date:	30/09/2014
	<small>Under the National Law, registrants are able to practise while their renewal application is being processed. Practitioners also remain registered for one month after their registration expiry date. If the practitioner's name appears on the Register, they are registered and can practise (excepting practitioners with a Registration Type of 'non-practising' or those with a condition which stops them from practising, or where their registration is suspended)</small>
Conditions:	• None
View definition of 'Condition'	
Undertakings:	• None
View definition of 'Undertaking'	
Reprimands:	• None
View definition of 'Reprimand'	



sparkles2508
QLD, Australia
Total posts: 21

Nikki delivered my first in 2006 and she was fantastic especially in the delivery room. I have gone back to her for my second due in July. Some people have issues with her because she is not necessarily the chatty type but she will tell you whatever you need to know if you have questions and she is straightforward and honest with you.

I could not have asked for a better doctor in the delivery room. She loves what she does and is part of the four part team of Dr Cook, Dr Turner and Dr Hill who rotate weekends. My friends have all had these doctors with excellent reviews.

She charges \$100 an appointment - which is cheaper than her other 3 partners as she takes on more patients. We are with medibank private and she does not charge a gap fee for insurance as some doctors do - this can be thousands.

Hope this helps - I also love the Wesley - we only paid a 200 dollar gap with our insurance.

Good luck:)



Posted 5 years ago

“I am very interested in what others have to say about a health professional. Then it’s up to me to decide how credible the person’s comments are.”

– Daughter and carer of palliative care patient

“Regulators go on about ‘protecting the public’.

I don’t need protecting from the shocking revelation that not all doctors are equal, or even adequate. Frankly, I need protecting from the fallacy that they ARE”

– Law student

“The specialist told me not to do any internet searching. If I hadn’t my little girl would be dead”

– Mother of paediatric oncology patient

“I wish somebody had told my parents what went wrong at my birth. Every day I live the consequences of...I’m not even sure what”

– Teenage boy with cerebral palsy

“Let patients help. We are the most under-utilised resources in healthcare”

– ePatient Dave deBronkart

“[My GP] told me the phone and internet were not secure ways of communicating with me.

Moments later, on hold on the PBS authority phone line, she entered notes into her web-enabled practice software, and printed a letter to fax to the specialist”

– General practice patient, 35

“I’m more likely to die during the 4 hours driving to and from my four minute appointment, than from the perils of doing it by Skype”

– Rob, rural patient, 66



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